



Privacy Policy

1. Information

1.1. We, at Driblo, a brand name of Driblo Link Ltd (the “Company”, “us”, “we”, “our”, “ours” or “ourselves” as appropriate) are committed to protect and secure your privacy. The purpose of our privacy policy (the “Policy”) is to describe to you what data we collect, how we collect it, and how and why we use your personal data. It also describes options for you to access, modify, delete or otherwise control the personal data that we have collected on you.

1.2. This Policy applies to information that Driblo may collect about

1.2.1. Visitors to its website (the “Website”), whether or not they become clients

1.2.2. Legal entities and individuals who register for our services, and continue using our services (the “Services”).

1.3. By accessing and using the Website or the Services, the user (the “Client” “you”, or “yours” as appropriate) agrees to be governed by this Policy.

1.4. Our Website is not intended for children under the age of 18 and we do not knowingly collect personal information from minors.

1.5. This Policy is part of and should be read in conjunction with Our Terms & Conditions available at: <https://driblofunding.wpenginepowered.com/wp-content/uploads/2025/09/T-C-1-2.pdf>.

2. What information do we collect?

2.1. We collect the necessary information required to open a Client’s account, and to provide you with the Services. We may collect certain personal information including but not limited to:

Categories of personal data	Description
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Registration and Account Data

Full name, date of birth, gender, identification number, account credentials, etc.

Identity Verification Data (KYC/AML, if required)

Scans or copies of identification documents, proof of address documents, etc.

Economic and Financial Data

Billing address, bank account details, personal tax identification numbers, payment card details, transaction history, etc.

Contact Data

Email address, phone number, residential or business address, etc.

Technical and Usage Data

Device identifiers, IP address and geolocation, login timestamps and account activity, Website/app usage behavior, etc.

Marketing & Communications Data

Content of support requests, live chat, or email correspondence, feedback or survey responses, and marketing preferences and consent records.

2.2. For the purposes of this Policy, the term “personal data” means any data that can identify an individual.

2.3. We do not collect special categories of personal data such as religious, political opinions, health-related information, sex orientations, etc.

3. How we collect your personal information

3.1. Direct Interactions: You provide us with personal information through completion of the registration process, upload identity documents, carry out transactions, communicate through instant live-chat, telephone or email.

3.2. Use of automated technologies or interactions: When using our Services, your device automatically transmits to us its technical characteristics. Locale is implemented for smooth processing of your personal information to produce the best possible service while using our platforms.

3.3. Use of our web services: We retain data from IP address, cookies files, browser data or operating system used, the date and time of access to the site, and the requested pages addresses allows us to provide you with the optimal operation on our web application, mobile app and/or desktop versions of our application and monitor your behaviour for the purpose of improving the efficiency and usability of our Services.

4. How we use your personal information

4.1. We may use and transfer personal data to:

4.1.1. Payments, trading, communication, electronic verification and platforms providers;

4.1.2. Service providers who have been contracted to provide us with services such as administrative, online marketing, analytics, and financial, regulatory, compliance, insurance or other services;

4.1.3. Introducing brokers and affiliates with whom we have a mutual relationship;

4.1.4. Competent authorities, and third-party providers where such disclosure is required in order to enforce or apply our Terms & Conditions;

4.1.5. Payment service providers, credit card processors and banks processing your transactions; and

4.1.6. Other companies within the same group of companies.

4.2. We limit disclosure to the minimum personal data required. Our third-party service providers are not permitted to share or use personal data we make available to them for any other purpose than to provide services to us.

4.3. We may process your information in accordance with the principles of lawfulness, fairness, transparency, and always adhering to the intended purpose of data processing, the principle of data minimization, accuracy, limited data storage, data integrity, confidentiality and accountability.

4.4. We record and store personal information in hard copy files, electronic devices (computers, laptops, servers) and other records where we endeavour to protect it from damages, loss, internal or external-fraud, unauthorised access, modification or disclosure.

5. Legal basis of processing persona data

5.1. We may process your personal data for one or more legal and lawful basis of processing (“Lawful Basis”) determined by each purpose for which we may require your personal data.

5.2. If you are in the EU/UK, we process your personal data under these legal bases:

5.2.1. Performance of a Contract: To fulfil contractual obligations between you and the Company.

5.2.2. Consent: Where we have your explicit consent for processing, such as for newsletters or other marketing purposes.

5.2.3. Legitimate Interest: For safeguarding and promoting our business.

5.2.4. Legal Obligation: Where laws require us to retain or disclose certain information.

5.3. Countries outside the UK and the EU have differing data protection laws, some of which may provide lower levels of protection of privacy.

5.4. If you are a California resident, you you have specific rights under the California Consumer Privacy Act (CCPA) and California Privacy Rights Act (CPRA), including:

5.4.1. The right to know what categories of personal data we collect, use, or disclose in the previous 12 months.

5.4.2. The right to request access to your personal data.

5.4.3. The right to request deletion of your personal data (with certain exceptions).

5.4.4. The right to opt out of the sale or sharing of your personal data.

We do not sell personal data.

5.4.5. The right to correct inaccurate personal data.

5.4.6. The right to non-discrimination for exercising these rights.

5.5. If you are a Canadian resident, we process your personal data in accordance with the Personal Information Protection and Electronic Documents Act (PIPEDA).

5.6. We may process personal data under more than one legal basis, depending on the specific purpose for which the data is being used. Below is an illustrative example showing the purposes, data categories, and the corresponding legal bases for processing:

Purpose

Data Category

Legal Basis

Account creation & service access

Registration and Account Data, Contact Data

Performance of the contract

Payments & billing

Economic and Financial Data, Contact Data

Performance of contract / Legal obligation

Direct marketing of third-party services

Marketing & Communications Data

Consent / Legitimate interest

6. Third party content

6.1. We may provide links to third-party websites in our Website, and such websites are not under our control. We cannot accept responsibility for the conduct of third-parties linked to our Website, including without limitation the collection or disclosure of your personal information. Before disclosing your personal information on any other website, we encourage you to read their privacy policy as well as terms and conditions for the use of their website.

6.2. It is important to note that the Company neither endorses nor sponsors these third parties or their sites.

6.3. You are solely responsible for use of these external links, which is subject to the terms and privacy notices of the respective third-party websites.

7. Cookies

7.1. Driblo uses cookies to gather information about your access to this Website and other services we provide to you. Cookies collect information about how

visitors use the site, for instance which pages visitors go to most often, and if they get error messages from web pages. Cookies may be used on some pages of the site for us to provide you with a more customised web browsing experience.

7.2. If you do not wish to receive cookies, you may be able to change the settings of your browser to refuse cookies. However, this may impair the quality of services we provide to you. For more information regarding the use of cookies in our Website please see our Cookie Policy available at: xxxx

8. Data retention

8.1. We keep your personal data only as long as necessary to:

8.1.1. Provide the Services and maintain your account.

8.1.2. Comply with legal, tax, and accounting obligations.

8.1.3. Resolve disputes and enforce agreements.

8.2. To determine the appropriate retention period for personal data, we consider the amount, nature and sensitivity of the personal data, the potential risk of harm from unauthorised use or disclosure of your personal data, the purposes for which we process your personal data and whether we can achieve those purposes through other means, and the applicable legal, regulatory, tax, accounting or other requirements. Data may be anonymized for analytics after retention ends.

9. What are your Privacy rights?

9.1. Subject to certain conditions and according to the applicable data protection laws, you may have the following rights:

9.1.1. To access your personal data;

9.1.2. to rectify any inaccuracy in Your personal data;

9.1.3. to request deletion of your personal data processed and stored by

Us;

9.1.4. to restrict the processing thereof or object thereto if applicable under the circumstances;

9.1.5. to receive your personal data in a structured machine-readable manner; and

9.1.6. to withdraw your consent when such is the legal basis of our processing.

9.2. If you make a request to delete your personal data and that data is necessary for the products or services you have purchased, the request will be honoured only to the extent it is no longer necessary for any services purchased or required for our legitimate business purposes or legal or contractual record keeping requirements.

9.3. You might decide to opt out of receiving marketing communication at any time, by sending an email or by clicking the unsubscribe option in any marketing material we send to you. [1]

9.4. If you would like to review, verify, correct, erase, restrict, or transfer your personal data, or object to processing, please contact us to: support@driblofunded.com

10. Security

10.1. We apply reasonable technical and organizational safeguards, including:

- 10.1.1. Encrypted (SSL/TLS) connections.
- 10.1.2. Password hashing and secure authentication.
- 10.1.3. Access controls and monitoring.
- 10.1.4. Regular security reviews.

10.2. In the event of a suspected data breach, we have procedures in place to notify you immediately and inform regulatory authorities if deemed necessary.

11. How to Lodge a complaint

11.1. Your possible privacy concerns are important to us. We are committed to resolving any complaint and to attending to answering general questions about our services or personal information that we collect, store and how it is used.

11.2. You may exercise your right by submitting written complaints or general questions about your personal information by emailing to: support@driblofunded.com

11.3. If you are not satisfied with our response to your complaint, you have the right to lodge a complaint with the relevant Data Protection Supervisory Authority.

12. Policy review

12.1. We reserve the right to modify this Policy at any time. When we make any modifications to our Policy, we will notify you and/or put a notification in a place on our Website that we find appropriate.

12. Contact us

13.1. If you have questions or concerns about this Policy or your personal data, please contact us at support@driblofunded.com